Announcement

TO: Georgia*FIRST* PeopleSoft Financials Users

POSTED: Wednesday, November 16, 2016

SUBJECT: Extended System Maintenance Scheduled for FPROD to Apply Georgia*FIRST* PeopleSoft Financials Update 5.20

BEGINS:	Thursday, November 17, 2016 at 5:00 pm
ENDS:	Monday November 21, 2016 at 7:00 am

Systems Affected:
- Georgia*FIRST* PeopleSoft Financials production (FPROD)
- PSQUEST access
- Georgia*FIRST* Marketplace access
- Expenses and ePro Self-Service Portal

Availability/Impact: These applications will not be available during this scheduled maintenance window. An additional announcement will be posted if the system becomes available sooner.

![GEORGIAFIRST - FINANCIAL, INFORMATION & REPORTING SYSTEMS FOR TOMORROW - A Project of the University System of Georgia]

![PeopleSoft 9.2]

Additional Information:	PeopleSoft Financials Update 5.20 will be applied during this maintenance window. This update includes the Oracle annual maintenance, a PeopleTools (8.55.08) upgrade, along with BOR Enhancements and functionality. Specifics regarding modifications in this update can be found on the Georgia*FIRST* release page. (See link below.)

For Thursday, 11/16/2016

- All transactional processing must be completed and all users logged out by 5:00 pm.
- At 5:00 pm, ITS will remove institutional access to the systems listed above.
- After 5:00 pm, ITS will run all daily batch jobs one last time before System Maintenance begins.

Prior to Monday, 11/21/2016

- Review the announcement: Release 5.20 WebEx Resources Available
  These resources will explain the changes to expect with this release, as well as new features and Resolved Known Issues.
- Review the announcement: PSFin Supported Browser Changes as of Annual Maintenance Release 5.20 & PeopleTools 8.55 Upgrade
- ITS recommends that all users clear their Temporary Internet Files (browser cache) before logging back into the system. It is highly recommended that all users clear their browser cache often, especially after an update is applied to the Production database. Click here for instructions for clearing browser cache.

Release Information:	Available now at http://www.usg.edu/gaFIRST-fin/releases

MORE INFORMATION and SUPPORT

BUSINESS IMPACT EMERGENCY ISSUES CONTACT ITS HELPDESK IMMEDIATELY
706-583-2001, or 1-888-875-3697 (toll free within Georgia)

ALL OTHER NON-URGENT ISSUES contact ITS Helpdesk via Self-service support website http://www.usg.edu/customer_services (*requires a User ID and password, email helpdesk@usg.edu to obtain credentials*)E-mail: helpdesk@usg.edu

ADDITIONAL RESOURCES
ITS Maintenance Schedule and Service Level Guidelines:
http://www.usg.edu/customer_services/service_level_guidelines/