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## Announcement

**TO:** GeorgiaFIRST PeopleSoft Financials Users

**POSTED:** August 4, 2017

**SUBJECT:** System Maintenance Completed for FPLAY

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FPLAY has been refreshed from a recent copy of production and is now available. **Please note the following:**

**1. Your password may have changed in FPLAY.**

FPLAY was refreshed from a copy of FPROD dated 7/31/2017. The current password for your user ID in FPLAY will now match the password you had in FPROD on that date.

**2. Banner Integration**

If you need to test Banner to PeopleSoft interfaces, then database links will need to be created to connect your Banner Test Database to this version of the FPLAY PeopleSoft test environment. Any database links with FPLAY that existed prior to this refresh will need to be recreated if they are still needed. Please submit a request to the ITS Helpdesk if you need these database links created.

**MORE INFORMATION AND SUPPORT:** For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services). (This service requires a user ID and password. E-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain self-service login credentials.)

**ADDITIONAL RESOURCES:** For information about ITS maintenance schedules or Service Level Guidelines, please visit [http://www.usg.edu/customer\\_services/service\\_level\\_guidelines](http://www.usg.edu/customer_services/service_level_guidelines). For USG services status, please visit <http://status.usg.edu>.

**ADDITIONAL RESOURCES**

ITS Maintenance Schedule and Service Level Guidelines:  
[http://www.usg.edu/customer\\_services/service\\_level\\_guidelines/](http://www.usg.edu/customer_services/service_level_guidelines/)

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