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## ANNOUNCEMENT

**TO:** GeorgiaFIRST Financials Users

**POSTED:** September 26, 2019

**SUBJECT:** Emergency System Maintenance Complete for All FPROD Users

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Emergency system maintenance for FPROD is now complete for all users.

**SHARE ACCESS USERS:** all users should be able to log into GeorgiaFIRST Financials.

**OTHER ACCESS:** Users that require a PeopleSoft User ID and password for use of voucher upload spreadsheets and the nVision development tool should now have access.

Last, data sent from OneUSG Connect to GeorgiaFIRST Financials was restored and data is being received.

**ACTION NEEDED:** If Security Administrators created a GeorgiaFIRST Financials user account yesterday, please review to ensure the user account still exists. In some cases, the account may need to be recreated.

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

