

## ANNOUNCEMENT

**TO:** GeorgiaFIRST Financials Users

**POSTED:** September 27, 2019

**SUBJECT:** Extended System Maintenance Scheduled for GeorgiaFIRST Financials Release 5.50

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PeopleSoft Financials Update 5.50 will be applied from Thursday, November 21, 2019, at 5:00 p.m. to Monday, November 25, 2019 at 7:00 a.m. This Oracle annual maintenance includes the following:

- Database Upgrade 12c to 12.2
- PeopleSoft Update Images 9.2.028 – 9.2.032
- New enhancements and functionality

The following applications are not available during this scheduled maintenance window:

- GeorgiaFIRST PeopleSoft Financials production (FPROD)
- PSQUEST access
- GeorgiaFIRST Marketplace access
- Expenses and ePro Self-Service Portal

**ACTION NEEDED:** In preparation for this release, the institution should take the following steps:

1. Communicate system downtime to campus stakeholders (Banner, Department users, third-parties, etc.).
2. Communicate system downtime for Self-Service: GeorgiaFIRST Marketplace (Shoppers, Requesters and Buyers) and Travel & Expenses module.
3. Be prepared to complete all daily transaction processing and have users logged out of PeopleSoft Financials by 5:00 p.m. on November 21, 2019.
4. Obtain Release 5.50 documentation as it becomes available from ITS (Job Aids, Business Processes, Known Issues, etc.).

**RELATED DOCUMENTATION:** ITS will provide updated release documentation as it becomes available on the [GeorgiaFIRST Financials website](#).

**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

