



## **ANNOUNCEMENT**

**TO:** Georgia FIRST PeopleSoft Financials Users

POSTED: December 5, 2019

**SUBJECT:** System Maintenance Completed for FPLAY Database

Georgia FIRST refreshed FPLAY during the week of November 25 - December 4, 2019 and FPLAY is now available for use. The FPLAY environment is used by institutions for Georgia FIRST Marketplace training, for prototyping and testing transactions and queries, and for Banner integration testing. Users can access FPLAY by clicking the "Georgia FIRST FPLAY" button on bottom right of the Georgia FIRST homepage.

**ACTION NEEDED:** ITS recommends all users clear their Temporary Internet Files (browser cache) before logging back into the system. It is highly recommended all users clear their browser cache often, especially after an update is applied to the Production database. For more information on how to clear browser cache, click <a href="here">here</a>.

Additionally, any database links with FPLAY that existed prior to this refresh need to be recreated if they are still needed, which includes Banner to PeopleSoft interfaces, in order to connect the institution's Banner Test Database to this version of FPLAY. If institutions need these database links created, please submit a request to the <a href="ITS">ITS</a> Helpdesk.

**MORE INFORMATION AND SUPPORT**: For business impact issues, contact the ITS Helpdesk at <a href="https://helpdesk@usg.edu">helpdesk@usg.edu</a> or via the <a href="https://helpdesk.gov/ITS">ITS Customer Services website</a>.

