



ANNOUNCEMENT

TO: Georgia FIRST PeopleSoft Financials Users

POSTED: February 28, 2020

SUBJECT: System Maintenance Scheduled for FPROD

Georgia FIRST Financials will be unavailable for scheduled maintenance during the following windows:

- 1. Operating System (OS) patching will begin today, February 28, 2020 from 11:00 p.m. until tomorrow, February 29, 2020 at 7:00 a.m. For more information on this maintenance, click <u>here</u>.
- 2. Critical Patch Updates (CPUs) will begin Friday, March 6, 2020 from 11:00 p.m. until Saturday, March 7, 2020 at 7:00 a.m.
- 3. PeopleSoft Financials Update 5.54 will be applied from Friday, March 13, 2020 at 5:00 p.m. until Saturday, March 14, 2020 at 7:00 a.m.

The following applications will not be available during these scheduled maintenance windows:

- GeorgiaFIRST PeopleSoft Financials production (FPROD)
- Augusta Financials (AUFPROD)
- PSQUEST access
- GeorgiaFIRST Marketplace access
- Expenses and ePro Self-Service Portal

RELATED DOCUMENTATION: ITS will provide updated release documentation on Thursday, March 12, 2020, on the Current Releases section of the <u>GeorgiaFIRST</u> <u>Financials website</u>.

NEXT SCHEDULED RELEASE: PeopleSoft Financials Release 5.56 is currently scheduled for May 29, 2020. Users will receive a reminder of when this update will occur.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the ITS Customer Services website.





