

ANNOUNCEMENT

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: March 13, 2020

SUBJECT: Action Required: Test Practitioner access to OneUSG Connect from alternate work locations

ITS currently has no specific information or insight about whether any institution will be asked to allow employees to work from an alternate location. We are aware that institutions are actively reviewing and conducting business continuity testing. Please ensure that this testing includes access to OneUSG Connect from your alternate work location.

The OneUSG Connect Support team is reminding practitioners to test their access to OneUSG Connect from any location that might be used in the event of a work location change. Typically, this access will be via an institution VPN.

If you encounter access issues, please coordinate with institution network administrators to provide ITS with the necessary network IP information via oneusgsupport@usg.edu.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

