

## ANNOUNCEMENT

**TO:** GeorgiaFIRST PeopleSoft Financials Users

**POSTED:** April 20, 2020

**SUBJECT:** FPROD Down Due to Technical Issues Update

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**UPDATE:** As a functional workaround, users can avoid this issue by navigating to the module-specific homepage and accessing pages from WorkCenters.

The PeopleSoft Financials production database (FPROD) is currently experiencing technical issues. Users can log in and access the PeopleSoft homepage. However, when users click the Navigator icon from the homepage the system displays a blank screen.

ITS is actively working to remediate this. We apologize for the inconvenience and thank you for your patience while we work to restore services.

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

