



## ANNOUNCEMENT

TO: GeorgiaFIRST PeopleSoft Financials Users

**POSTED:** May 4, 2020

SUBJECT: System Maintenance Scheduled for FPROD

ITS will shut down the Production database (FPROD) for an upcoming scheduled maintenance window. Operating System (OS) patching will begin at **11:00 p.m. on Friday, May 8, 2020** and end at **7:00 a.m. on Saturday, May 9, 2020**. For more information on this maintenance, click <u>here</u>.

The following applications will not be available during these scheduled maintenance windows:

- Georgia*FIRST* PeopleSoft Financials production (FPROD)
- PSQUEST access
- Georgia*FIRST* Marketplace access
- Expenses and ePro Self-Service Portal

**MORE INFORMATION AND SUPPORT**: For business impact issues, contact the ITS Helpdesk at <u>helpdesk@usg.edu</u> or via the <u>ITS Customer Services website</u>.

