

## ANNOUNCEMENT

**TO:** GeorgiaFIRST PeopleSoft Financials Users

**POSTED:** October 6, 2020

**SUBJECT:** Extended System Maintenance Scheduled for GeorgiaFIRST Financials Release 5.60

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GeorgiaFIRST Financials Release 5.60 will be applied from Friday, October 16, 2020, at 5:00 p.m. to Tuesday, October 20, 2020 at 7:00 a.m. This GeorgiaFIRST Financials annual maintenance includes the following:

- Database Upgrade from 12c to 19c
- PeopleSoft Update Images 9.2.033 – 9.2.036
- PeopleTools Update to 8.58
- New enhancements and functionality

The following applications are not available during this scheduled maintenance window:

- GeorgiaFIRST PeopleSoft Financials production (FPROD)
- PSQUEST access
- GeorgiaFIRST Marketplace access
- Expenses and ePro Self-Service Portal

**ACTION NEEDED:** In preparation for this release, the institution should take the following steps:

1. Communicate system downtime to campus stakeholders (Banner, Department users, third-parties, etc.).
2. Communicate system downtime for Self-Service: GeorgiaFIRST Marketplace (Shoppers, Requesters and Buyers) and Travel & Expenses module.
3. Attend the GeorgiaFIRST Annual Maintenance Presentation tomorrow, October 7, 2020 from 2 - 3:30 p.m.
4. Be prepared to complete all daily transaction processing and have users logged out of PeopleSoft Financials by 5:00 p.m. on Friday, October 16, 2020.
5. Review Release 5.60 documentation as it becomes available from ITS (Job Aids, Business Processes, Known Issues, etc.).

**RELATED DOCUMENTATION:** ITS will provide updated release documentation as it becomes available on the [GeorgiaFIRST Financials website](#).

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).