



ANNOUNCEMENT

TO: Georgia*FIRST* PeopleSoft Financials Users

POSTED: February 26, 2021

SUBJECT: FPROD Technical Issues Resolved

Information Technology Services (ITS) confirmed that the PeopleSoft Financials production database (FPROD) is functioning normally at this time.

In the event users experience any further issues with Georgia*FIRST* PeopleSoft Financial Service, please contact the ITS Helpdesk at <u>helpdesk@usg.edu</u>.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at <u>helpdesk@usg.edu</u> or via the <u>ITS Customer Services website</u>.