
ANNOUNCEMENT

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: August 10, 2021

SUBJECT: Cognos Upgrade to version 11.1.7

Information Technology Services will be performing a scheduled upgrade to Cognos. The upgrade will occur between Friday, August 13th at 11:00 PM and Saturday, August 14th at 5:00 PM.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).