

## ANNOUNCEMENT

**TO:** GeorgiaFIRST PeopleSoft Financials Users

**POSTED:** July 11, 2022

**SUBJECT:** ITS Oracle System Maintenance Scheduled for Tuesday, 07/12/2022 -  
Wednesday, 07/13/2022

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Information Technology Services (ITS) will be conducting Oracle System maintenance on Tuesday, July 12, 2022, at 11:30 p.m. until Wednesday, July 13, 2022, at 12:30 a.m.

During this period, the following services may be intermittently unavailable:

- Data Warehouse and Business Intelligence
  - GeorgiaBEST Banner Managed Services
  - GeorgiaBEST Degree Works Managed Services
    - GeorgiaFIRST Financials
    - Web Services ([www.usg.edu](http://www.usg.edu))
  - INGRESS Registration Sharing System
    - OneUSG Connect
    - GOSA (Governor's Office)
  - Augusta University Financials
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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).