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## **Resolved: Known Issue: KI9.2-123\_AP - Matching Process (AP\_MATCH) Runs to No Success Due to Unique Constraint**

**UPDATED:** December 17, 2019

**STATUS:** Resolved

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**RESOLUTION:** An Oracle fix was applied to production on December 16, 2019 to resolve the issue of Matching running to No Success when it encountered a Voucher containing multiple Voucher Lines for the same Purchase Order Line. The Matching process now runs to Success for all Purchase Orders and/or Vouchers.

**NAVIGATION:** Accounts Payable > Batch Processes > Vouchers > Matching

**ISSUE** Matching ran to No Success when it encountered a voucher containing multiple voucher lines for the same Purchase Order Line; this was due to an Oracle bug introduced in Image 31. In the Matching process error logs, user saw the message: "Unique Constraint Violation." Also, when the matching process did not complete successfully, the user received a pop-up message when trying to access the affected Vouchers and Purchase Orders. The users were unable to process the vouchers any further without ITS intervention.

**ORIGINALLY POSTED:** December 2, 2019

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).

