



Resolved: Known Issue - KI9.2-122_GL – Custodial Fund Report Returning Inaccurate Values

UPDATED: November 20, 2019

STATUS: Resolved

RESOLUTION: ITS applied a fix to the Custodial Funds Report on Wednesday, November 20, 2019 to resolve KI9.2-122_GL. The issue is now resolved and users can run the Custodial Funds Report to obtain accurate values for funds 61000 and 62000. ITS also renamed the Additions column to Revenue and the Reductions column to Expense to better reflect the transactions type being returned in the respective column as seen below:

CUSTODIAL FUNDS REPORT

For Fiscal Year 2020

	Beginning Balance	Revenue	Expense	Ending Balance
60000 CUSTODIAL - CLUBS & OTHER ORGS GROUPED BY DEPARTMENT				
0000000 - All Departments A000001 - Fds Dep/Continuing Education A000002 - Dance Line Club A000003 - Running Club A000005 - HighSchool Tournament Acct A000007 - United Health Care Ins. A000008 - Psychology Club A000010 - Fds Dep/Nursing Insurance A000014 - Payroll Direct Deposit Reject	\$0.00 \$0.00 \$0.00 \$0.00 \$-59,352.00 \$-6,674.60 \$-1,857.28	\$0.00 \$0.00 \$0.00 \$0.00 \$-77,074.00 \$-2,855.52 \$0.00	\$0.00 \$0.00 \$0.00 \$0.00 \$50,310.00 \$50,310.00 \$0.00 \$0.00	\$0.00 \$0.00 \$0.00 \$0.00 \$-86,116.00 \$-9,530.12 \$-1,857.28

NAVIGATION: BOR Menus > BOR General Ledger > BOR GL Reports > Custodial Funds Report

ISSUE: The Custodial Funds Report returns inaccurate values in the Additions, Reductions and Ending Balance columns.

ORIGINALLY POSTED: October 24, 2019

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at <u>helpdesk@usg.edu</u> or via the <u>ITS Customer Services website</u>.





