

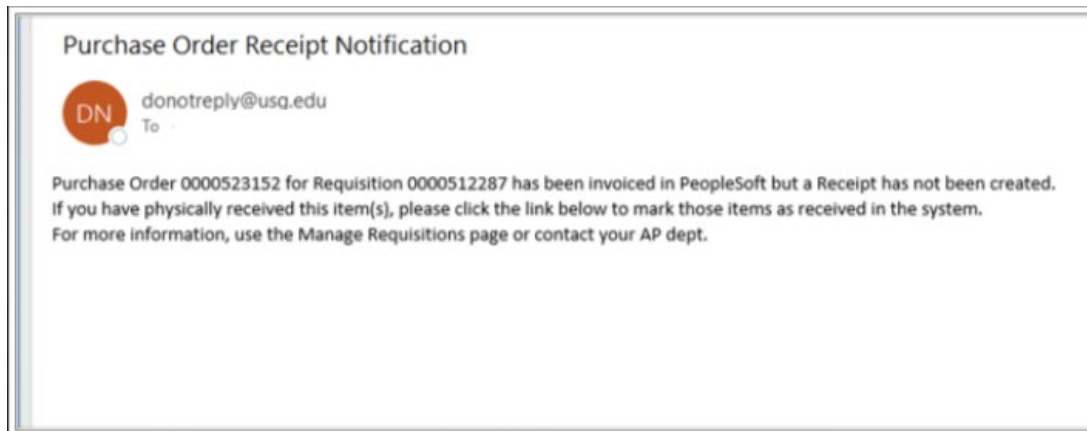
Known Issue: KI9.2-171_PO– Purchase Order Receipt Notification Email

POSTED: July 3, 2024

STATUS: Active

NAVIGATION: N/A – Email Notification

ISSUE: Following Release 5.94, applied June 7, 2024, an issue has been found that prevents the Purchase Order Receipt Notification email from being sent to the ePro Requester when a voucher is created and no receipt exists. See below for an example of the email:



FUNCTIONAL WORKAROUND: In the absence of the notification email, procurement users can run query BOR_PO_VCHR_NOTRECV to find any POs that have been vouchered but have not been received.

ESTIMATED RESOLUTION: ITS is currently working on a fix for this issue and will have the resolution in production as soon as possible.

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the [ITS Customer Services website](#).

