



Resolved: KI9.2-108\_GL - nVision Drilldowns Running to Error

**UPDATED:** April 28, 2020

**STATUS:** Resolved

**RESOLUTION:** An Oracle fix was applied which restored nVision drilldown functionality. At this time users can run nVision drilldowns and access their financial data as expected.

NAVIGATION: Reporting Tools > PS/nVision > Define Report Request

**ISSUE:** Following Release 5.40 applied December 1, 2018, users working with nVision reports are receiving an error when attempting to run Drilldowns. The error is preventing the use of the drill down feature within nVision reports.

**ORIGINALLY POSTED:** January 29, 2019

**MORE INFORMATION AND SUPPORT**: For business impact issues, contact the ITS Helpdesk at <a href="helpdesk@usg.edu">helpdesk@usg.edu</a> or via the <a href="helpdesk@usg.edu">ITS Customer Services website</a>.

