



Resolved: Known Issue - KI9.2-022_CA: The Encumbrance Calculation Incorrectly Processed OVL Encumbrances to Account 511115

UPDATED: October 1, 2020

STATUS: Resolved

This communication was originally published by OneUSG Connect and is being cross posted for the GeorgiaFIRST audience.

RESOLUTION: The account mapping issue was due to errors in the prior version of the Encumbrance Process. OneUSG released a new version of encumbrance via ad hoc release that no longer creates encumbrances using incorrect account mapping.

ISSUE: The encumbrance calculation incorrectly processed OVL (Overload) encumbrances to account 511115.

ORIGINALLY POSTED: September 2, 2020

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at <u>helpdesk@usg.edu</u> or via the <u>ITS Customer Services website</u>.

