GEORGIA*FIRST*
FINANCIAL, INFORMATION & REPORTING SYSTEMS FOR TOMORROW
University System of Georgia • Information Technology Services

PeopleSoft 9.2

Resolved: Known Issue - KI9.2-138_Other - Browsers Causing Look Up Windows to Render as a Blank Page

UPDATED: November 30, 2020

STATUS: Resolved

RESOLUTION: A fix was included in the latest version of Google Chrome and Microsoft Edge (87.x) that resolves this issue.

ISSUE: Following Release 5.60 applied October 16, 2020 users encounter an issue when using the latest versions of Google Chrome and Microsoft Edge (86.x) which causes certain Georgia*FIRST* Financials look up windows to render as a blank page. Oracle determined this is a bug within the browsers listed above and is working with the appropriate vendors to resolve.

ORIGINALLY POSTED: November 11, 2020

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the ITS Customer Services website.