



Resolved: Known Issue - KI9.2-141_AP: Withholding Adjustment and withholding Line Update Pages Not Accessible

UPDATED: January 8, 2021

STATUS: Resolved

RESOLUTION: ITS applied a fix which allows users to navigate to the Withholding Adjustment and Withholding Line Update pages and enter withholding updates as needed.

NAVIGATION: Navigator > Suppliers > 1099/Global Withholding > Maintain > Adjust Withholding and Navigator > Suppliers > 1099/Global Withholding > Maintain > Update VoucherLine Withholding

ISSUE: Users were unable to navigate to the Withholding Adjustment and Withholding Line Update pages to make withholding adjustments to suppliers. When users selected a supplier to adjust, they received an error message.

ORIGINALLY POSTED: January 7, 2021

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at <u>helpdesk@usg.edu</u> or via the <u>ITS Customer Services website</u>.

