Information Technology Services



Technical Release Notes Financial Aid Data Collection, Version 1.2

Modifications

The Financial Aid Data Collection (FADC), Version 1.2 release includes the following:

- FADC DDL.sql
- faismgr grants usgquest.sql

Impact: Implementation is mandatory.

Prerequisites:

The prerequisites for the FADC, Version 1.2 release is:

Financial Aid Data Collection, Version 1.1

Important Note:

Institutions must have run the FISAP process for the 1819 award year before extracting data for the FADC.

Release Location and Documentation

The Financial Aid 1.2 release and accompanying documentation are located on <u>files.usg.edu</u> in the following directory:

/DataServices/FADC/prod/1 2

Instructions:

FADC DDL.sql

This script is required for all institutions and should be run as USGQUEST. If your institution is setup as table-to-table for FADC, run as the schema owner for those mimic tables. This script will create the population table for institutions that use the direct Banner ETL as well as the mimic tables for institutions that are setup as table-to-table for FADC.

faismgr grants usgquest.sql

This script is required for institutions that use the direct Banner ETL for FADC. This script is not required if your institution is setup as table-to-table for FADC. The script should be run as USGQUEST and will connect as FAISMGR and BANINST1 to grant access to the required Banner source tables.



Functional documentation includes the following:

- Financial Aid Data Collection (FADC) Test Plan
- Financial Aid Data Collection (FADC) User Guide

Technical documentation includes:

Technical Release Notes

Technical Notes

Accessing the Server - Clients must access the server from USG networks or a VPN which effectively puts clients on the USG network. Beware that some campus VPNs are not configured to protect traffic destined for the ITS data centers. If this happens, we should be able to work with campus network administrators to protect this traffic.

Clients can access the server (files.usg.edu) using the Managed File Transfer (MFT) tool.

MFT Username/Password - typically these are your USO domain account credentials

NOTE: To obtain USO domain account credentials to access MFT, please have your Banner Project Lead contact the ITS <u>Helpdesk</u> at <u>helpdesk@usg.edu</u> to request access for you.

Access Methods - The service can be accessed using any client application which supports one or more of the following protocols:

- SFTP
- FTPS
- HTTPS at files.usg.edu
- API

Best Practice

You are strongly urged to apply the software to your test environment before applying it to production. Institutions should comprehensively test using local business processes to ensure that the functionality meets reporting requirements.

Managed Services Technical Note

If you are a hosted institution in production, please open a ticket with ITS as soon as possible to request that software to be applied to your test environment. After successful testing, a new ticket should be submitted to request that software to be applied to your production environment to begin official reporting.

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Technical Changes

This section summarizes the technical changes to the FADC, Version 1.2:

New and/or Modified Scripts

Script	Name	Descriptive Title
New	None	
Modified	FADC_DDL.sql	Script to create tables in the USGQUEST schema.
	faismgr_grants_usgquest.sql	Script to grant access to tables required for the Financial Aid Data Collection
Obsolete	None	

Additional Resources

Information on ITS Service Level Guidelines and the maintenance schedule can be found at http://www.usg.edu/customer services/service level guidelines. The operational status of USG IT systems and services can be found at http://status.usg.edu.

GeorgiaBEST disseminates and archives critical information and documentation about Banner and the Georgia Enhancements through its website at http://www.usg.edu/georgia best/

Support

For emergency, business interruption or other production down situations, immediately call the ITS Helpdesk at (706) 583-2001 or 1-888-875-3697 (toll-free within Georgia). For uncritical issues, log in with your username and password at https://usg.service-now.com/usgsp to submit a ticket.

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